Report to the Community 2014
Message from the President & CEO
Positive approach to transformation

2014 marks my first full year as The ReHabilitation Center CEO. It was a year of challenge and change. Our field and our purpose, providing services and supports to people with disabilities, is in the midst of transformational change. Sweeping fiscal and policy changes at the New York State and Federal levels are impacting our traditional service delivery models at many levels.

The new emphasis on person-centered services and the movement away from center-based services to community-integrated options has many positive benefits for the people we serve and their families. It also requires our agency to embrace change on many levels. We have prepared well to embrace these changes through our strategic planning process. This has resulted in successful realignment of our organizational structure. Our focus is on broadening the service options we offer to people with disabilities, increase revenue from non-governmental sources, and further expand the services we offer in people’s homes.

We will continue to be driven by our desire to provide the best possible supports for the people we serve while creating new opportunities for growth and independence through the innovative spirit of our staff and board. Our response to the challenges change presents will continue to be, “How can we?”
Mari’s message addresses this era of “transformation” that the entire disability community is experiencing. While there are still more questions than answers about what this process will mean for agencies and people who are supported by these services, a few things are very clear.

The changes will be significant, with ramifications not only to The ReHab Center, but also to the people and families it supports. They will affect how the services are delivered, how they’re paid for, and by whom they will ultimately be delivered.

It’s becoming increasingly clear that the policy makers driving systems change at the state and federal levels are not fully cognizant of the impact the current pace of change has on our provider network as well as the consequences it may produce for the people we serve.

We have every faith in The ReHab Center’ leadership team to navigate these waters as they have done for decades, but our response needs to be equally transformative. When the time comes to help them advocate, we urge you to please answer the call.
Message from the Chairs
Mission

The mission of The ReHabilitation Center is to enhance the lives of people with disabilities through supports and services.

Values

Accountability
Innovation
Learning
Integrity
Positivity
Trust

Vision Statement

To be the service provider of choice for people with disabilities in the Southern Tier though the operation of results-driven services that produce successful outcomes and high satisfaction. We will accomplish this through the operation of innovative and fiscally sustainable businesses and service models.
Boards of Directors

Cattaraugus Rehabilitation Center, Inc.
Libby Smith, chair
Rick Jozwiak
Charlie Ried
Thomas Mahar

HUD Corporations
Carol O’Connell, chair
Jim Bellanca
Dr. Donald Grzankowski
Doug Price

NYSARC, Cattaraugus County Chapter
Raphael (Rip) Smith, chair
Margie Proto
Armin Sauter
Jim Straight
Pat Thierman
Al Weil

Rehabilitation Foundation
Louis (Ledgie) DeRose – Chair
Kyle Henzel - Vice Chair
Fran Mahar – Sec./Treas.
James Bellanca
Dr. Zahid Chohan
Dr. Sanjay Gupta
Dr. Ahmad Hilal
Megan Stevenson
Shelley Pollock
Christine Long
The kitchen of The Pines Healthcare & Rehab Center – a county-run nursing home in Olean, NY – can be a pretty intimidating place. With 120 certified beds, it often hums with activity and is not a workplace for the faint of heart.

Amanda Felt, with minimal supports from our agency’s Employment Connection, has become one of its MVPs. She graduated from “pots and pans” to being able to work most of the kitchen’s stations in the three years she has worked there.

By utilizing the Office for People with Developmental Disabilities [OPWDD]’s Employee Training Program, Amanda was able to begin working there on a trial basis with support from our agency and wages paid by the state; which made it an easy choice for The Pines to give her a chance. The rest, as they say, is history.
Impact in the Community
2014 Agency revenues

- Medicaid & Medicare: 77%
- Participant Fees, Social Security, & Food Stamps: 8%
- Sales: 6%
- County & State Funding: 4%
- Grants and Contributions: 2%
- Other Revenues: 2%
- Education Funding: 1%

Total Revenues: $25,523,842
2014 Agency expenses

Direct Program Expense 79%
Clinical Expense 8%
Administrative Expenses 9%
Building & Maintenance Expense 4%

Total Expenses $25,083,774
Revenues

- Investment Income: 46%
- Contributions & Gifts: 26%
- In Kind: 26%
- ReHab Staff Contributions: 7%
- Special Events: 17%
- Raffles: 4%

Expenses

- Contributions, 25%
- Fundraising & Special Events, 17%
- Contributions, 25%
- Management/Admin, 58%

Foundation revenue & expenses
Grants secured in 2014

**Burt Memorial Fund**
Social Recreation Endowment  
$10,000

**F.T. & Anna C. Manley Trust**
Grant for Cross-Cut Shredder  
$10,000

**Microsoft Foundation**
Software Licensing Grant  
$212,795

**NYSARC, Inc.**
Recreation Grant  
$10,000

**John R. Oishei Foundation**
Social Enterprise Development Grant  
$105,735

**Dr. Lyle F. Renodin Foundation**
Awards banquet grant  
$1,500

**Grand Total**  
$350,030

With the specter of funding cuts and rate reductions constantly looming, our agency made a commitment to more aggressively pursuing grant opportunities a few years ago.

It proved to be a fruitful endeavor, but 2014 was definitely a breakthrough year with more than $350,000 added to agency coffers.
Roll of donors
$10,000 – $24,999
First Presbyterian Church
Manley Trust Fund
SWNY-NWPA Men’s Amateur Golf Tournament
Upstate Pharmacy, LTD

$5,000 – $9,999
Cutco Foundation Inc.
Good Times of Olean
Ingram Micro, Inc.
OSM Corporation

$2,000 – $4,999
Cattaraugus Region Community Foundation
ComTon, Inc.
Mel J. Duggan
Erik Hartburg
Iroquois Insurance Group, Inc.
M J Painting Contractor Corp.
Peterson Roofing Co., Inc.
James & Juanita Ried
Francis J. Weinaug

$1,000 – $1,999
Charles V. Belding
Michael R. Bonetto
Bryans and Gramuglia CPAs, LLC
Muhammed Tahir Javed
Kellner, LLC.
Loyal Order of Moose #119
Francis J. Mahar
Lisa M. Oakes
PLAN Architectural Studio, P.C.
Dr. Lyle F Renodin Foundation
Paul Westerburg

$500 – $999
Allied Alarm Services
Diane Hillis Apgar
ASK Design Jewelers
Bonadio & Co., LLP
CUTCO Corporation
Duggan & Duggan, Gen. Contractors Inc
Kyle Duggan
Catherine N. Dulmus
First Niagara Risk Management
Sanjay Gupta
Russell C. Hahn
Ahmad Hilal
Mari L. Howard
Independent Health
Mazza Mechanical Services, Inc.
Janet O’Rourke
Dr. Robert & Mrs. Mary Ruth Rasey
Ron’s Smoke Shop
John E. Ryan
James M. Stitt
SUBWAY: Shelley Pollock
Patricia Thierman
Valley Tire Company
David E. Wilfong
Peggy Windsor

$250 – $499
Abbott Gas Products
Sandra L. Allis
Anonymous
James D. Bardenett
Bimbo Bakeries
Robert A. Benjamin
Casey, Halwig & Hartle Funeral Home
Tracy Crisafuli

DBP Realty
Brent A. Driscoll
Thomas H. Duffy
Catherine M. Engel
Catherine A. Gildner
Peter Godfrey
David M. Goy
Richard F. Goy
Donald P. Grzankowski
IBC Engineering, P.C.
Hammond’s Furniture Store
Kimberly A. Harris
Judith A. Heron
Joseph Higgins
Brent Lefler
Lila Reswick Lynch
Michael F. MacWilliams
Linda J. Manross
Frank & Kathleen Maduri
Mastel Ford
Arnold McHone
Nancy U. Miller
Bradley & Elizabeth Mitchell
Olean Area Federal Credit Union
Olean Open MRI
ooh aah Quilt Guild
Amy Oyer
ReHabilitation Center Sunshine Fund
Morgan Stanley
Kent Stephenson
Megan Stevenson
Brenda J. Threehouse
Valley View Dental
Carol M. Walker
Nancy J. Wonderling
Sharroll Woods
YMCA
Awards, Endowments & Scholarships

Eaton Memorial Scholarship Fund
Mr. & Mrs. Kent Stephenson

In Memory of Loretta M. Eaton
Rita Eaton
Frank Clanton
Thomas Eaton
Mr. & Mrs. James Ried
Joan Strotman
Joyce A. Jonak
Francis J. Mahar
Ried’s Markets, Inc.
Lynn Shane
Mary Jo Snyder
James W. Taft
Anonymous
Kevin L. Curran
Mr. & Mrs. Donald J. Derx
Esther T. Dunn
Suzanne C. Eaton
Mr. & Mrs. John M. Goy
Maxine Latten
Clinton Montague
Mary F. Potter
Mark Steffan
Dennis Amore
Joann Jones
Carol Horowitz
Glenda Brockman
Kenneth Gott

In Memory of Rose Zurkow
Sandra Smoot

Jacob J. Karl Memorial Fund
Marlene Collins
Marie K. Herrmann

In Memory of Betty Weil
Charles V. Belding
Candace Stoll
Joseph Kloc
Brian & Tracy LeBrenz
Joan Sauter
Sandra Wasilus
Mary E. Weil
Elizabeth Connelly

In Memory of Albert Weil
Mr. & Mrs. James H. Wiley
Elizabeth Connelly
Brian & Tracy LeBrenz
Candace Stoll
Mary E. Weil

In memory of Douglas Derrick
Brian & Tracy LeBrenz

In memory of Evie Mitchell
Brian & Tracy LeBrenz

In memory of Sonny Williams
Brian & Tracy LeBrenz

In memory of James Wiley
Mr. & Mrs. Robert Stoll

In memory of Jane Karl
Elizabeth Connelly

In memory of Gregory Snyder
Mr. & Mrs. Robert Stoll

Mary Tremaine Memorial Fund
In Memory of William Tremaine
Mr. & Mrs. Edmund A. Memmott
Mr. & Mrs. Karl E. Shuey
James Smith
Thomas Shuey
Kerry Colvin
Mr. & Mrs. Donald Fredeen
Mr. & Mrs. Richard Schwabenbauer
Mr. & Mrs. Robert J. Janeko
Mr. & Mrs. Daniel Brunst
John A. Carlson

In Memory of Mary Tremaine
James Smith
Charlotte L. Aurand
Admiral Sponsors
Good Times of Olean
Bryans and Gramuglia CPAs, LLC
ComTon, Inc.
Iroquois Insurance Group, Inc.
Kinley Corporation
MJ Painting Contractor Corp
OSM

Captain Sponsors
Blue Cross Blue Shield of Western New York
Community Bank, NA
Drs. Ahmad & Naheed Hilal
Hammond’s Furniture
Kellner, LLC
Peterson Roofing Company
PLAN Architectural Studio, P.C.
Rasey Animal Hospital
Rick Bokman, Inc.
Ron’s Smoke Shop
Subway – Portville, Wal-Mart & North Union
Street locations
Valley Tire

First Mate Sponsors
Bailey, Haskell & LaLonde
CUTCO Corporation
IBC Engineering Corp
Olean Medical Group
Sargent Transportation
Westminster Consulting, LLC

Skipper Sponsors
Beichner Waste Services
Bimbo Bakeries
Napolean Engineering Services
Olean Area Federal Credit Union

Seafood Fest sponsors
In Memory of Diane Capitani
James Dwaileebe

In memory of Cherylynne M. Smith
Mr. & Mrs. Patrick Flynn
Mr. & Mrs. William D. Frasier
Romayne E. Green
Mr. & Mrs. John Irving
Mr. & Mrs. Daniel O. Proto
Alexander Utecht
Elizabeth Pappas
Mr. & Mrs. Charles Smith
Mr. & Mrs. James Wiley

In memory of Diance Bellanca
Ellen G. Lorenzini
Mr. & Mrs. Frank Maduri

In memory of Bob Wolff
Helen M. Zaleski

In memory of Ann Welch
Joan Sauter

In memory of James Guy Reswick
Jean Engel
Hinda Saul
Lila Reswick Lynch

In honor of Kevin & Emily McClelland
Christine M. Brainard

In memory of Mary McGavisk
Pam Forness
Mr. & Mrs. Francis J. Mahar
Michele L. Oakes-Bell
Mr. & Mrs. James O'Dea
Teresa Barie
Mr. & Mrs. Brian Donnelly
Mr. & Mrs. Larry Diggs

Dresser-Rand Company
Mr. & Mrs. William D. Fraser
Carol L. Paar
Rehabilitation Center Sunshine Fund
Christopher Rodkey
Jane Sader
Mr. & Mrs. William Thierman
Judith Ballak

ReHab Center president & CEO Mari Howard [center] stands with representatives of the Children’s Guild of Western New York, whose contributions led to the construction of recreation equipment at our Children’s Behavioral Health Community Residence in 2014.

Gifts-in-Tribute
Louis Nuzzo
Mary Jo Snyder

In memory of Lucille Painter
Bill Capozzi
Mr. & Mrs. Donald Derx
Kevin Jordan
Gene Richter

Memorials 2014
Anonymous
United Way of Cattaraugus County

In honor of Fr. John Adams
Mary Barbara Marra

In memory of Paula Savoie
John E. Ryan

The MSA Coalition
YMCA

In memory of Bill Smith
Thomas H. Duffy

In memory of Jim Kelly
Community Bank, N.A.

In memory of John D. Stayer
Ried’s Markets, Inc.

In memory of Jack Cleveland
Rehabilitation Center Sunshine Fund

In memory of James Hastings
Mr. & Mrs. Frank Maduri

In memory of Charles J. "Chucky" Emerson
Mr. & Mrs. Frank Maduri

In memory of Ervin "Leo" Vanderhoef
Mr. & Mrs. Brad Mitchell

In honor of Forney Family
Allan Ormond

In honor of Howard "Jimmy" Hillis
Dr. & Mrs. Peter Godfrey

In memory of Karen Hessney
Robert Olivett

In memory of Mel Follet
Mr. & Mrs. James & Juanita Ried

In memory of Mr. & Mrs. Charles Ried
Mr. & Mrs. James & Juanita Ried

In memory of Frank Tracz
Mr. & Mrs. James & Juanita Ried

Gifts-in-Tribute

Every effort has been made to ensure the accuracy of these lists.

The Rehabilitation Foundation apologizes for any errors or omissions and welcomes corrections.