



Report to the Community 2014

Message from the President & CEO

### **Positive approach to transformation**

2014 marks my first full year as The ReHabilitation Center CEO. It was a year of challenge and change. Our field and our purpose, providing services and supports to people with disabilities, is in the midst of transformational change. Sweeping fiscal and policy changes at the New York State and Federal levels are impacting our traditional service delivery models at many levels.

The new emphasis on person-centered services and the movement away from center-based services to community-integrated options has many positive benefits for the people we serve and their families. It also requires our agency to embrace change on many levels. We have prepared well to embrace these changes through our strategic planning process. This has resulted in successful realignment of our organizational structure. Our focus is on broadening the service options we offer to people with disabilities, increase revenue from non-governmental sources, and further expand the services we offer in people's homes.

We will continue to be driven by our desire to provide the best possible supports for the people we serve while creating new opportunities for growth and independence through the innovative spirit of our staff and board. Our response to the challenges change presents will continue to be, "How can we?"



mari L. Howard

# Advocacy: answering the call

Mari's message addresses this era of "transformation" that the entire disability community is experiencing. While there are still more questions than answers about what this process will mean for agencies and people who are supported by these services, a few things are very clear.

The changes will be significant, with ramifications not only to The ReHab Center, but also to the people and families it supports. They will affect how the services are delivered, how they're paid for, and by whom they will ultimately be delivered.

It's becoming increasingly clear that the policy makers driving systems change at the state and federal levels are not fuly cognizant of the impact the current pace of change has on our provideer network as well as the consequences it may produce for the people we serve.

We have every faith in The ReHab Center' leadership team to navigate these waters as they have done for decades, but our response needs to be equally transformative. When the time comes to help them advocate, we urge you to please answer the call.

Louis (Ledgie) DeRoseCarol O'ConnellLibby SmithRaphael (Rip) SmithChair, The RehabilitationChair, HUD CorporationsChair, CattaraugusChair, NYSARC, Inc.Foundation, Inc.Rehabilitation Center, Inc.Cattaraugus County Chapter

# Message from the Chairs

### Mission

The mission of The ReHabilitation Center is to enhance the lives of people with disabilities through supports and services.

### Values

Accountability Innovation Learning Integrity Positivity Trust

### **Vision Statement**

To be the service provider of choice for people with disabilities in the Southern Tier though the operation of results-driven services that produce successful outcomes and high satisfaction. We will accomplish this through the operation of innovative and fiscally sustainable businesses and service models.

### Mission, Vision, Values

# **Boards of Directors**

### Cattaraugus Rehabilitation Center, Inc.

Libby Smith, chair Rick Jozwiak Charlie Ried Thomas Mahar

### **HUD Corporations**

Carol O'Connell, chair Jim Bellanca Dr. Donald Grzankowski Doug Price

### NYSARC, Cattaraugus County Chapter

Raphael (Rip) Smith, chair Margie Proto Armin Sauter Jim Straight Pat Thierman Al Weil

### **Rehabilitation Foundation**

Louis (Ledgie) DeRose – Chair Kyle Henzel - Vice Chair Fran Mahar – Sec./Treas. James Bellanca Dr. Zahid Chohan Dr. Sanjay Gupta Dr. Ahmad Hilal Megan Stevenson Shelley Pollock Christine Long



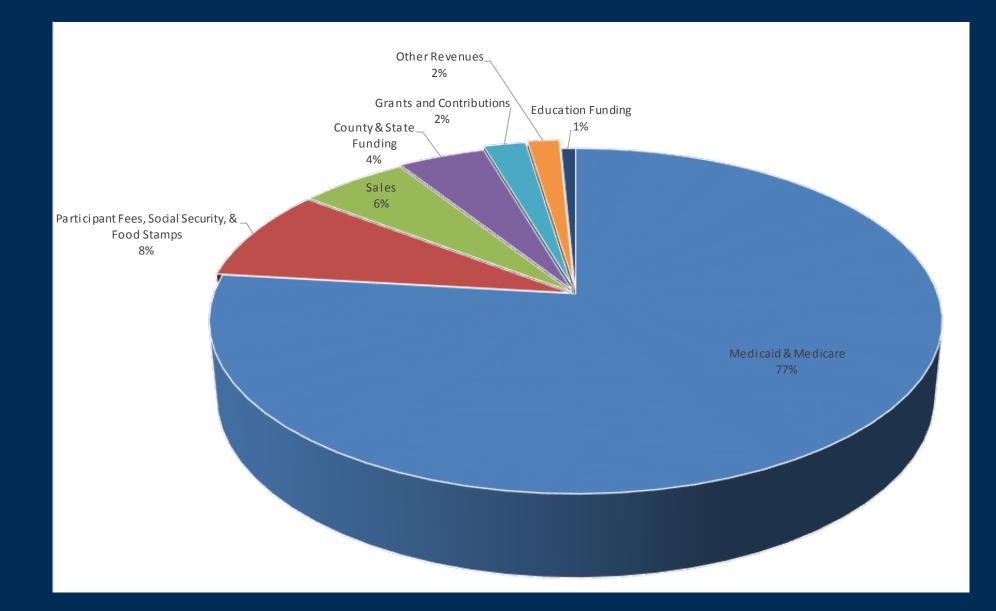
# Thriving in a busy kitchen

The kitchen of The Pines Healthcare & Rehab Center – a county-run nursing home in Olean, NY – can be a pretty intimidating place. With 120 certified beds, it often hums with activity and is not a workplace for the faint of heart.

Amanda Felt, with minimal supports from our agency's Employment Connection, has become one of its MVPs. She graduated from "pots and pans" to being able to work most of the kitchen's stations in the three years she has worked there.

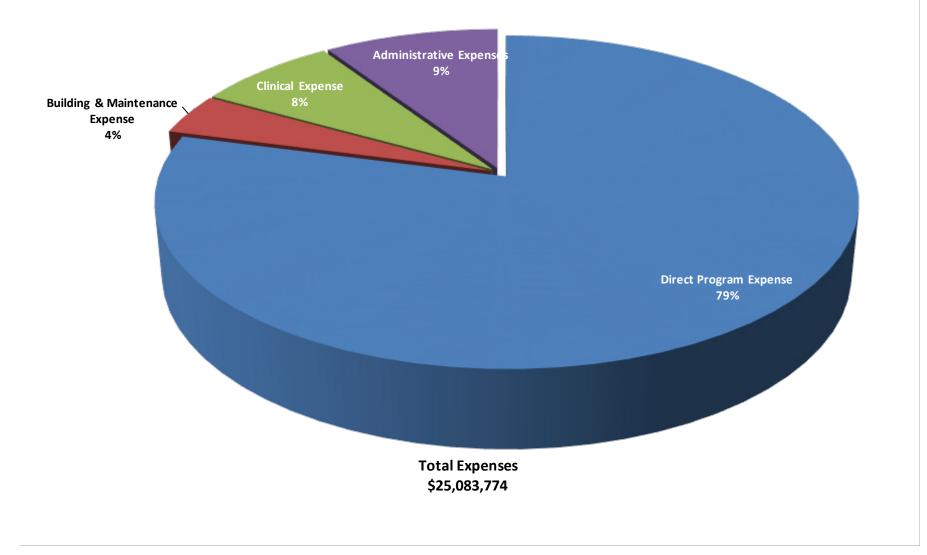
By utilizing the Office for People with Developmental Disabilities [OPWDD]'s Employee Training Program, Amanda was able to begin working there on a trial basis with support from our agency and wages paid by the state; which made it an easy choice for The Pines to give her a chance. The rest, as they say, is history.

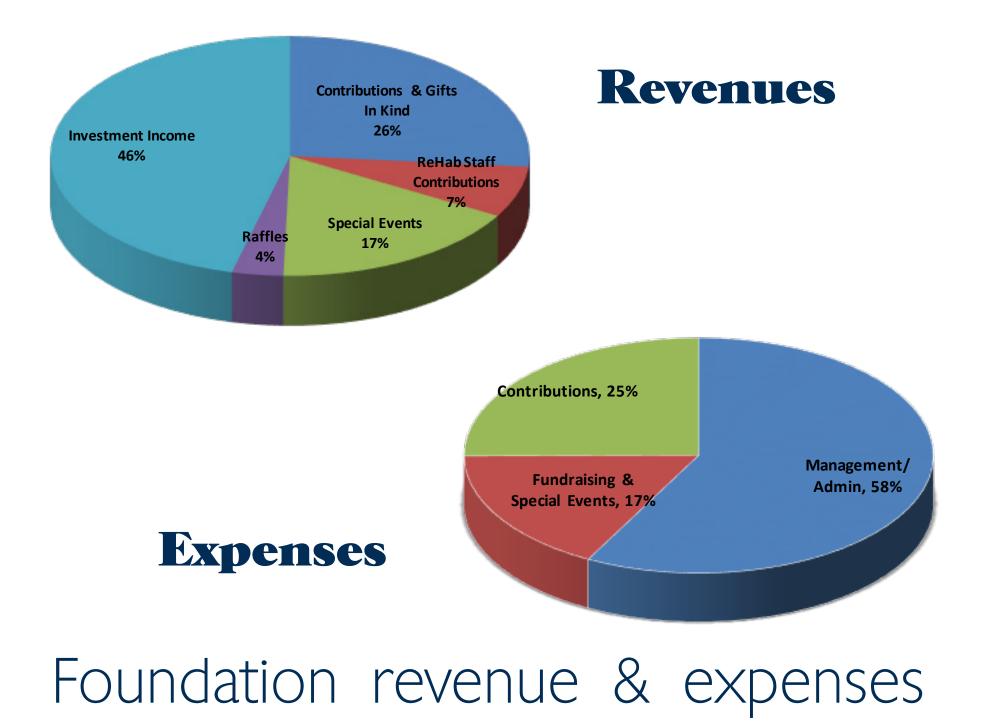
Impact in the Community



# 2014 Agency revenues

# 2014 Agency expenses





#### **Burt Memorial Fund**

Social Recreation Endowment \$10,000

#### F.T. & Anna C. Manley Trust

Grant for Cross-Cut Shredder \$10,000

#### **Microsoft Foundation**

Software Licensing Grant \$212,795

#### NYSARC, Inc.

Recreation Grant \$10,000

#### John R. Oishei Foundation

Social Enterprise Development Grant \$105,735

#### **Dr. Lyle F. Renodin Foundation**

Awards banquet grant \$1,500

**Grand Total** \$350,030 With the specter of funding cuts and rate reductions constantly looming, our agency made a commitment to more aggressively pursuing grant opportunities a few years ago.

It proved to be a fruitful endeavor, but 2014 was definitely a breakthrough year with more than \$350,000 added to agency coffers.

# Grants secured in 2014

# Roll of donors

#### \$10,000 - \$24,999

First Presbyterian Church Manley Trust Fund SWNY-NWPA Men's Amateur Golf Tournament Upstate Pharmacy, LTD

#### \$5,000 - \$9,999

Cutco Foundation Inc. Good Times of Olean Ingram Micro, Inc. OSM Corporation

#### **\$2,000 - \$4,999**

Cattaraugus Region Community Foundation ComTon, Inc. Mel J. Duggan Erik Hartburg Iroquois Insurance Group, Inc. M J Painting Contractor Corp. Peterson Roofing Co., Inc. James & Juanita Ried Francis J. Weinaug

#### \$1,000 - \$1,999

Charles V. Belding Michael R. Bonetto Bryans and Gramuglia CPAs, LLC Muhammed Tahir Javed Kellner, LLC. Loyal Order of Moose #119 Francis J. Mahar Lisa M. Oakes PLAN Architectural Studio, P.C. Dr. Lyle F Renodin Foundation Paul Westerburg

#### **\$500 - \$999**

Allied Alarm Services Diane Hillis Apgar **ASK Design Jewelers** Bonadio & Co., LLP **CUTCO** Corporation Duggan & Duggan, Gen. Contractors Inc Kyle Duggan Catherine N. Dulmus First Niagara Risk Management Sanjay Gupta Russell C. Hahn Ahmad Hilal Mari L. Howard Independent Health Mazza Mechanical Services, Inc. Ianet O'Rourke Dr. Robert & Mrs. Mary Ruth Rasey Ron's Smoke Shop John E. Ryan James M. Stitt SUBWAY: Shelley Pollock Patricia Thierman Valley Tire Company David E. Wilfong Peggy Windsor

#### **\$250 - \$499**

Abbott Gas Products Sandra L. Allis Anonymous James D. Bardenett Bimbo Bakeries Robert A. Benjamin Casey, Halwig & Hartle Funeral Home Tracy Crisafulli **DBP** Realty Brent A. Driscoll Thomas H. Duffy Catherine M. Engel Catherine A. Gildner Peter Godfrey David M. Goy Richard F. Gov Donald P. Grzankowski IBC Engineering, P.C. Hammond's Furniture Store Kimberly A. Harris Judith A. Heron Joseph Higgins Brent Lefler Lila Reswick Lynch Michael F. MacWilliams Linda I. Manross Frank & Kathleen Maduri Mastel Ford Arnold McHone Nancy U. Miller Bradley & Elizabeth Mitchell Olean Area Federal Credit Union Olean Open MRI ooh aah Quilt Guild Amy Oyer **ReHabilitation Center Sunshine Fund** Morgan Stanley Kent Stephenson Megan Stevenson Brenda I. Threehouse Valley View Dental Carol M. Walker Nancy J. Wonderling Sharroll Woods YMCA

#### Eaton Memorial Scholarship Fund

Mr. & Mrs. Kent Stephenson

#### In Memory of Loretta M. Eaton

Rita Eaton Frank Clanton Thomas Eaton Mr. & Mrs. James Ried Joan Strotman Joyce A. Jonak Francis I. Mahar Ried's Markets, Inc. Lvnn Shane Mary Jo Snyder James W. Taft Anonymous Kevin L. Curran Mr. & Mrs. Donald J. Derx Esther T. Dunn Suzanne C. Eaton Mr. & Mrs. John M. Gov Maxine Latten Clinton Montague Mary F. Potter Mark Steffan Dennis Amore Joann Jones Carol Horowitz Glenda Brockman Kenneth Gott

Lisa Donnelly James C. Carls Elaine E. Freeborn

In memory of Rose Zurkow Sandra Smoot

#### Jacob J. Karl Memorial Fund

Marlene Collins Marie K. Herrmann

#### In Memory of Betty Weil

Charles V. Belding Candace Stoll Joseph Kloc Brian & Tracy LeBrenz Joan Sauter Sandra Wasilus Mary E. Weil Elizabeth Connelly

#### In Memory of Albert Weil

Mr. & Mrs. James H. Wiley Elizabeth Connelly Brian & Tracy LeBrenz Candace Stoll Mary E. Weil

#### In memory of Douglas Derrick Brian & Tracy LeBrenz

**In memory of Evie Mitchell** Brian & Tracy LeBrenz **In memory of Sonny Williams** Brian & Tracy LeBrenz

In memory of James Wiley Mr. & Mrs. Robert Stoll

**In memory of Jane Karl** Elizabeth Connelly

In memory of Gregory Snyder Mr. & Mrs. Robert Stoll

#### **Mary Tremaine Memorial Fund**

#### In Memory of William Tremaine

Mr. & Mrs.Edmund A. Memmott Mr. & Mrs. Karl E. Shuey James Smith Thomas Shuey Kerry Colvin Mr. & Mrs. Donald Fredeen Mr. & Mrs. Richard Schwabenbauer Mr. & Mrs. Robert J. Janecko Mr. & Mrs. Daniel Brunst John A. Carlson

#### In Memory of Mary Tremaine

James Smith Charlotte L. Aurand

### Awards, Endowments & Scholarships

#### **Admiral Sponsors**

Good Times of Olean Bryans and Gramuglia CPAs, LLC ComTon, Inc. Iroquois Insurance Group, Inc. Kinley Corporation MJ Painting Contractor Corp OSM

#### **Captain Sponsors**

Blue Cross Blue Shield of Western New York Community Bank, NA Drs. Ahmad & Naheed Hilal Hammond's Furniture Kellner, LLC Peterson Roofing Company PLAN Architectural Studio, P.C. Rasey Animal Hospital Rick Bokman, Inc. Ron's Smoke Shop Subway – Portville, Wal-Mart & North Union Street locations Valley Tire

#### **First Mate Sponsors**

Bailey, Haskell & LaLonde CUTCO Corporation IBC Engineering Corp Olean Medical Group Sargent Transportation Westminster Consulting, LLC

#### **Skipper Sponsors**

Beichner Waste Services Bimbo Bakeries Napolean Engineering Services Olean Area Federal Credit Union

# Seafood Fest sponsors

A to Z Auto Detailing Allen's Wine and Liquor Store Allied Alarm Services Ashley Furniture ASK Design Jewelers AVI Food Systems, Inc. Bartlett Country Club Bending Willow Massage Therapy BI's Wholesale Club Bradford Candle Co Bradford Therapeutic Massage Bradner's Galleries Byllye Lanes Bowling Center Cabinet World Close's Lumber Co., Inc. ComTon, Inc. **Country Inn & Suites** Crandall's Memorials **CUTCO** Corporation D&F Travel Darien Lake Dekdebruns Ski & Snowboard Shop Diet Center

Dina's Restraurant Domino's Pizza Dresser-Rand Company Ellicottville Cheese Shoppee **E-Ville Spirits** Feet First Reflexology Five Star Bank Graffiti Pizza Greater Olean Area Chamber of Commerce Hammond's Furniture Store Holiday Valley Resort Ischua Valley Country Club I & D Scuba **Jarden Consumer Solutions** John Ash Cleaners, Inc. Lester's Shoe Fly Logitech McCarthy's Emporium On the Side Liquor Ponderosa Steakhouse Randy's "Up the River" S.J. McCullagh Coffee

Salvatore's Italian Garden & Garden Place Hotel Season's Bookstore Studio 4 East Tantalo Photography - Fine Renaissance Portraits Tasta Pizza The Buffalo Bisons The Decorating Center The Paper Factory The Winery of Ellicottville **Tops Friendly Markets** Upper Allegheny Health System Uptown Florists, Inc. Watson's Chocolate Wingate by Wyndham Worth W. Smith Company YMCA Yoga Betsy Yoga Center Zippo Manufacturing Company

### Gifts in Kind

#### In Memory of Diane Capitani James Dwaileebe

#### In memory of Cherylynne M. Smith

Mr. & Mrs. Patrick Flynn Mr. & Mrs. William D. Frasier Romayne E. Green Mr. & Mrs. John Irving Mr. & Mrs. Daniel O. Proto Alexander Utecht Elizabeth Pappas Mr. & Mrs. Charles Smith Mr. & Mrs. James Wiley

#### In memory of Diance Bellanca

Ellen G. Lorenzini Mr. & Mrs. Frank Maduri

#### **In memory of Bob Wolff** Helen M. Zaleski

In memory of Ann Welch Joan Sauter

#### In memory of James Guy Reswick

Jean Engel Hinda Saul Lila Reswick Lynch

**In honor of Kevin & Emily McClelland** Christine M. Brainard

#### In memory of Mary McGavisk

Pam Forness Mr. & Mrs. Francis J. Mahar Michele L. Oakes-Bell Mr. & Mrs. James O'Dea Teresa Barie Mr. & Mrs. Brian Donnelly Mr. & Mrs. Larry Diggs Dresser-Rand Company Mr. & Mrs. William D. Fraser Carol L. Paar Rehabilitation Center Sunshine Fund Christopher Rodkey Jane Sader Mr. & Mrs. William Thierman Judith Ballak



ReHab Center president & CEO Mari Howard [center] stands with representatives of the Children's Guild of Western New York, whose contributions led to the construction of recreation equipment at our Children's Behavioral Health Community Residence in 2014.

### Gifts-in-Tribute

Louis Nuzzo Mary Jo Snyder

#### In memory of Lucille Painter

Bill Capozzi Mr. & Mrs. Donald Derx Kevin Jordan Gene Richter

#### Memorials 2014

Anonymous United Way of Cattaraugus County

**In honor of Fr. John Adams** Mary Barbara Marra

**In memory of Paula Savoie** John E. Ryan

**The MSA Coalition** YMCA **In memory of Bill Smith** Thomas H. Duffy

**In memory of Jim Kelly** Community Bank, N.A.

In memory of John D. Stayer Ried's Markets, Inc.

In memory of Jack Cleveland Rehabiliation Center Sunshine Fund

**In memory of James Hastings** Mr. & Mrs. Frank Maduri

In memory of Charles J. "Chucky" Emerson Mr. & Mrs. Frank Maduri

In memory of Ervin "Leo" Vanderhoef Mr. & Mrs. Brad Mitchell **In honor of Forney Family** Allan Ormond

In honor of Howard "Jimmy" Hillis Dr. & Mrs. Peter Godfrey

In memory of Karen Hessney Robert Olivett

In memory of Mel Follet Mr. & Mrs. James & Juanita Ried

In memory of Mr. & Mrs. Charles Ried Mr. & Mrs. James & Juanita Ried

In memory of Frank Tracz Mr. & Mrs. James & Juanita Ried

Every effort has been made to ensure the accuracy of these lists.

The Rehabilitation Foundation apologizes for any errors or omissions and welcomes corrections.

Gifts-in-Tribute