

*Report  
to the  
Community*



THE REHABILITATION CENTER

---

BUILDING BRIGHTER FUTURES

Jan. 1 – Dec. 31  
2013

# *A Message from our CEO*



*Mari Howard*

## We will be here for you

At the end of 2013, I was promoted from Chief Operating Officer for The ReHabilitation Center to president & CEO, and what an exciting time it was to take the reins.

We are in the midst of a transition, and we have developed a strategy to ensure that we continue to prosper as the landscape changes around us. The message from our board chairs on the following page discusses some of the forces that led to us developing those strategies. I wanted to talk more about the “people” side of the changes we are facing.

The ReHab Center – and agencies like ours – will soon be operating in a “managed care” environment. What does that mean for you as a caregiver, or supporter, or business partner or family member of somebody we serve? The truth is that I don’t know. Nobody knows for sure. Furthermore, agencies like ours won’t be able to have as much freedom in our decision-making as we have in the past.

That might sound a bit scary, but I’m here to tell you that we are well-positioned. The people we serve are at the heart of our mission and at the heart of every decision we make. Our strategic plan will allow us to continue to do what we do best: building on our 56-year history of building brighter futures for our friends, neighbors and family members in the Southern Tier.

Our pledge is to continue advocating for the people we serve and providing the best services possible. You’re probably going to have a lot of questions as this process unfolds and we want to be a resource for you. We’ll share pertinent information as soon as we have it, but we also invite you to call 716-701-1135 or email [trcinfo@rehabcenter.org](mailto:trcinfo@rehabcenter.org). We might not have all the answers right away, but we’ll be here for you.

# *Message from the Chairs*

**Louis (Ledgie) DeRose**  
Chair, The Rehabilitation Foundation, Inc.

**Carol O'Connell**  
Chair, HUD Corporations

**Libby Smith**  
Chair, Cattaraugus Rehabilitation Center, Inc.

**Raphael (Rip) Smith**  
Chair, NYSARC, Inc.  
Cattaraugus County Chapter

## *On the cusp of evolution*

The ReHab Center – and truly, the entire enterprise of caring for people with mental health diagnoses and intellectual disabilities – is experiencing unprecedented change.

We've always had challenges that don't concern most other businesses. Our industry has always been at the mercy of things that happen in Albany: policy changes, political pressures, budget cuts, etc. But in the past few years, it's become clear that the whole model under which we operate is changing.

This evolution is upon us; but we have known this kind of change was coming for a few years, and we have been proactive. Even though nobody knows for sure what our future holds, we do know a few things for sure. Our mission remains to "build brighter futures," and that will never change. We have prioritized running a lean and efficient operation. We have been maximizing grant dollars. We have been seeking out other revenues that are not dependent upon government dollars, such as social enterprise ventures.

We have all the confidence in the world in this agency's administration. We know that, with the support of the boards of directors – as well as our parents, caregivers, friends and supporters in the community – The ReHab Center's future is as bright and strong as ever.

# *Our Mission, Values, Vision*

## **MISSION**

The mission of The ReHabilitation Center is to build brighter futures for people with disabilities.

## **VALUES**

Accountability

Innovation

Learning

Integrity

Positivity

Trust

## **VALUES STATEMENT**

“To succeed as a robust, entrepreneurial agency that provides people with disabilities options and opportunities to pursue their dreams and achieve their goals.”

# *2013 Boards of Directors*

## Cattaraugus Rehabilitation Center, Inc.

Libby Smith, chair  
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Charlie Ried  
Thomas Mahar

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Christine Long

## THE REHABILITATION CENTER

Chapter of  
NYSARC

Center,  
Inc.

Foundation

HUD 1  
J&D  
Housing

HUD 2  
R&A  
Grant

# 2013 at a Glance

## Bidding farewell to Jim Bellanca



President & CEO Jim Bellanca retired from The ReHab Center as 2013 drew to a close, ending a successful career of nearly four decades at our agency.

Jim was honored at various celebrations in his honor throughout the agency. He was lauded for his tireless efforts advocating on behalf of the people we serve. Jim worked hard and challenged staff and administration to push themselves and think differently.

He led with a passion and a vision that was uniquely his, and won statewide awards for his leadership in the field. Probably most meaningful honor was the creation of the annual Jim Bellanca “Building Brighter Futures Award” to be given to a deserving SubCon program participant.



James Bellanca has been named Program Director, Vocational Rehabilitation Services Department. Jim began employment at The ReHab Center in 1974 as placement specialist/rehabilitation counselor. From 1976 to 1982 he served as vocational rehabilitation coordinator, and in 1982 he assumed additional responsibilities of production.

He has a B.A. degree from St. Leo College, Florida, and a Masters in Guidance and Counseling from St. Bonaventure University. Jim, who lives in Olean with his wife Ann and new baby, also is a certified rehabilitation counselor and has attended several workshops at Cornell University.

The program director says his biggest goal is to create more diversification in the workshop. He also would like SubCon to become more involved in business activities in the community.

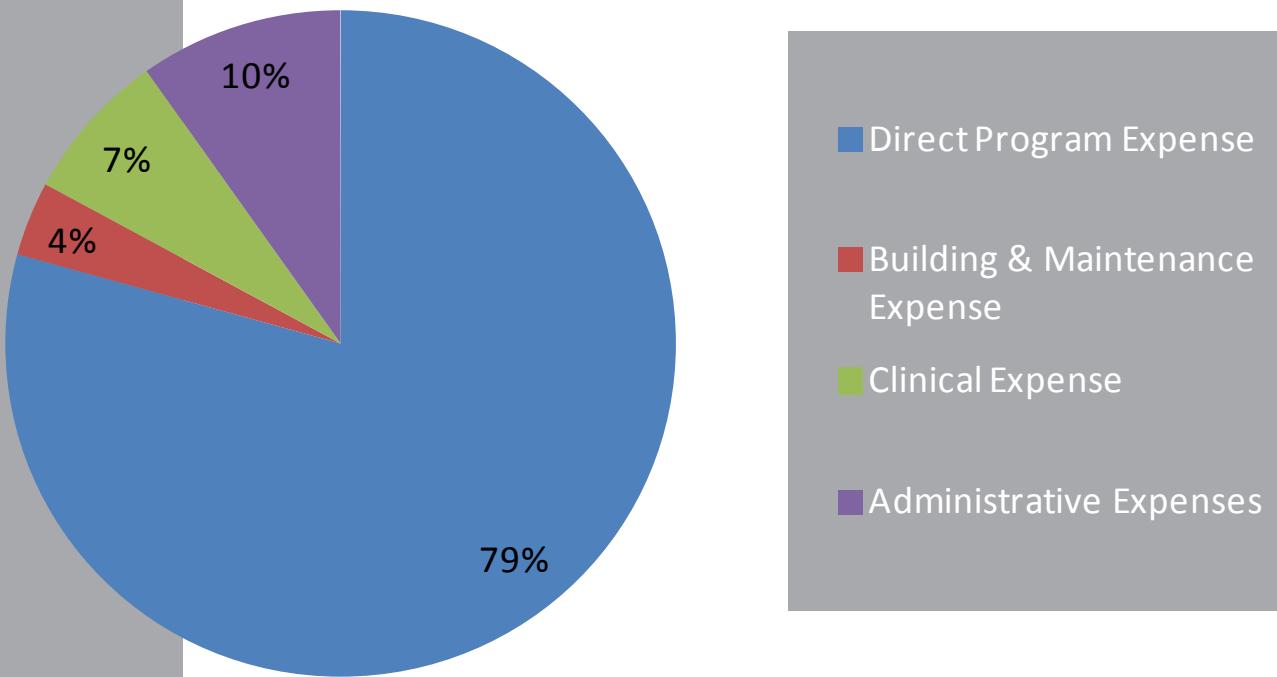
Jim says he is proud of his staff. “I strongly believe we have good staff—they’re very positive about the direction that SubCon is going in, and they care about our workers.”

## Healthiest Employer in WNY . . . again!

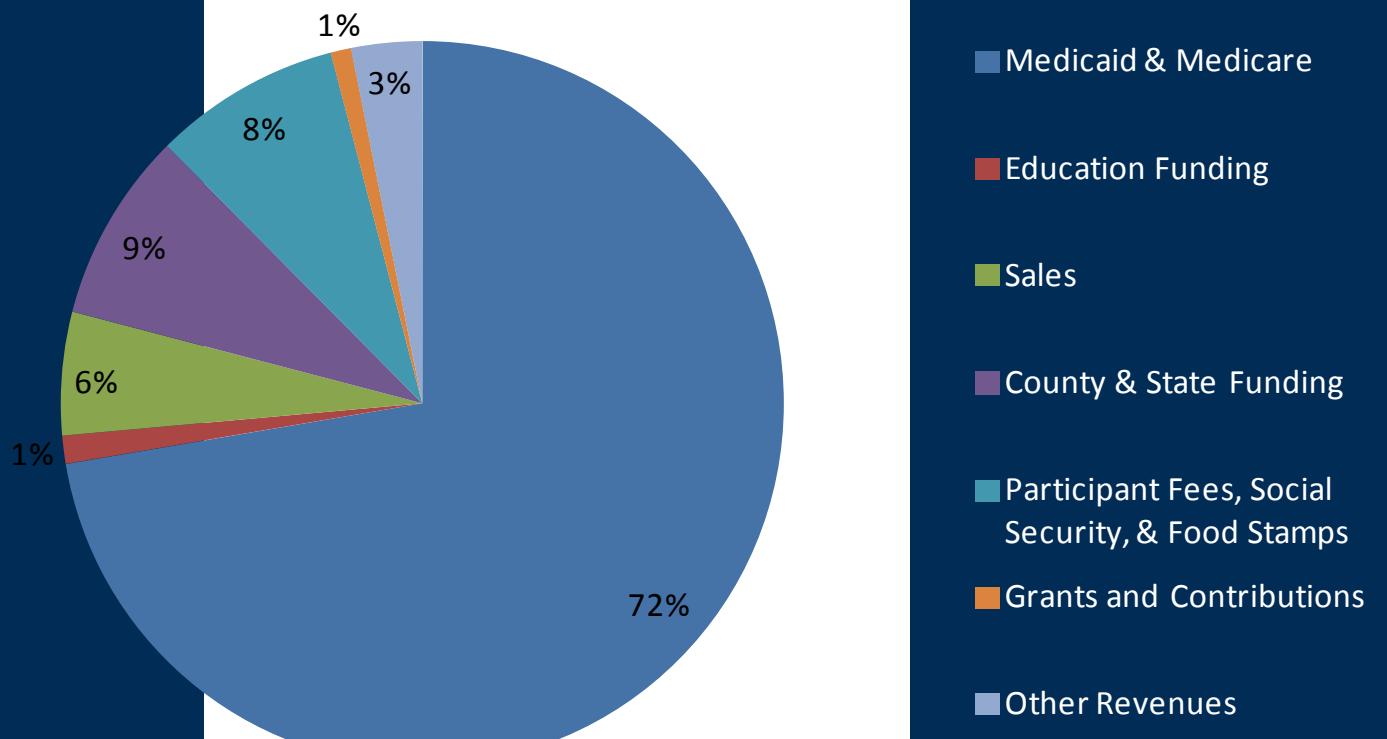
We were extremely gratified to see our stellar Wellness program honored in a big way in 2013. As a result of more than 10 years of effort dedicated to creating a “culture of wellness” at The ReHab Center, we were honored as “The Healthiest Employer in Western New York” – among agencies our size – for the second year in a row!



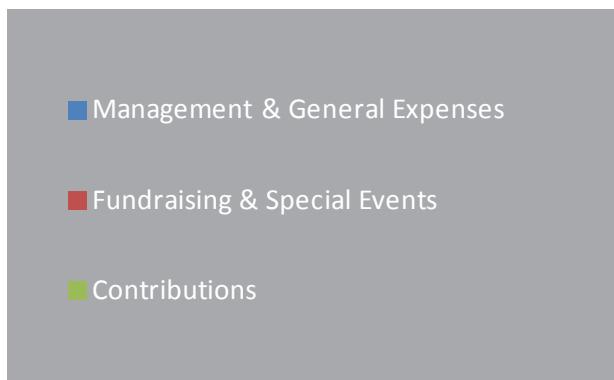
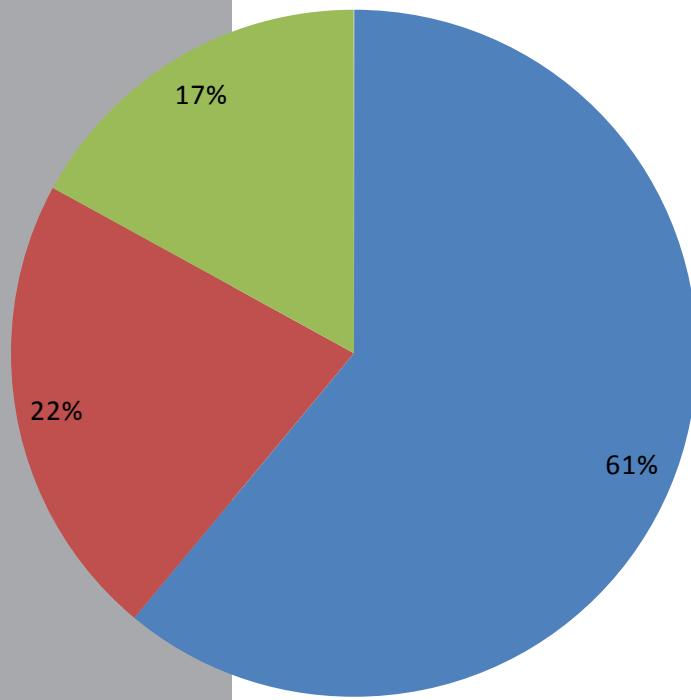
# *Program Expenses*



# Program Revenues



# *Rehabilitation Foundation Expenses*

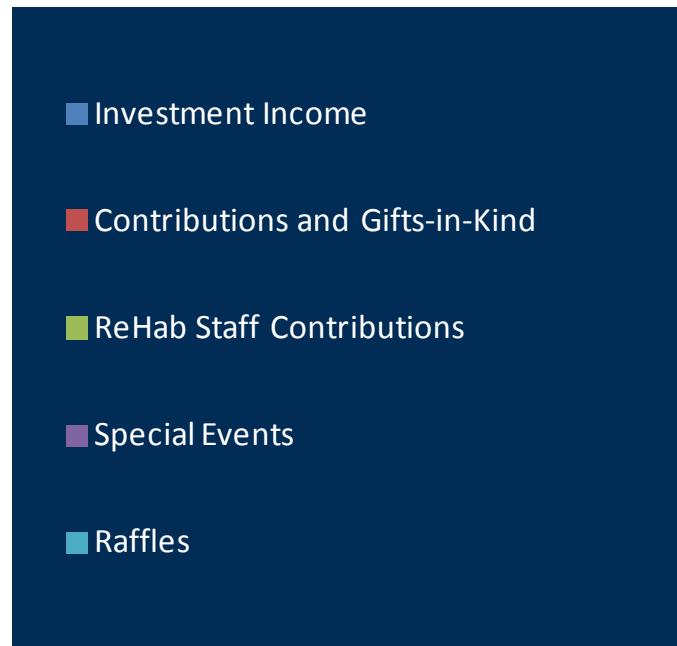
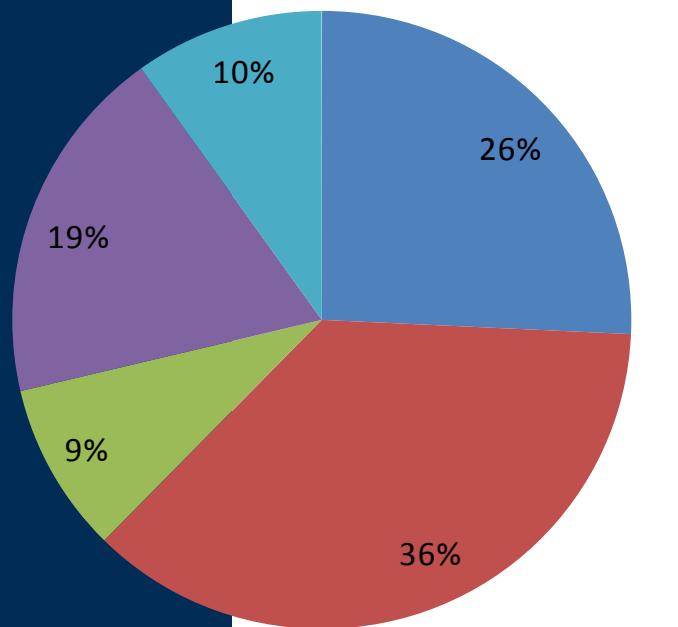


## *Rehabilitation Foundation Mission*

The Rehabilitation Foundation supports  
building brighter futures for people with disabilities.

# *Rehabilitation Foundation*

## *Revenues*



# 2013 Roll of Donors

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We celebrated our 55th anniversary with a special ceremony at our annual picnic. Longtime former CEO Pat Carroll, left, joined incoming CEO Mari Howard, retiring CEO Jim Bellanca and NYS Sen. Catharine Young during the ceremony.

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In June of 2013, our agency hosted local business and civic leaders for the Olean Mayor's Executive Forum.

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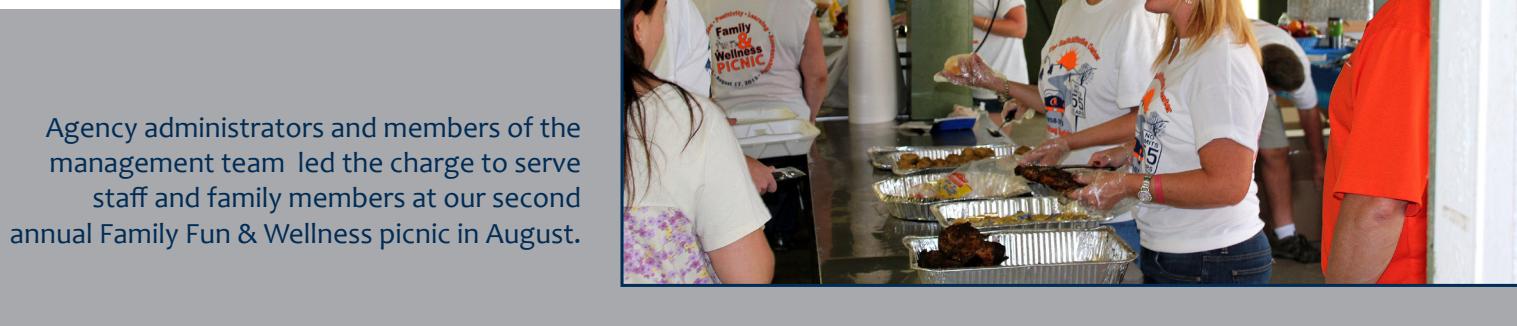
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Agency administrators and members of the management team led the charge to serve staff and family members at our second annual Family Fun & Wellness picnic in August.

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*Every effort has been made to ensure the accuracy of these lists.*

*The Rehabilitation Foundation apologizes for any errors or omissions and welcomes corrections.*

*To submit a correction, please call (716)375-4739 or send an email to [foundation@rehabcenter.org](mailto:foundation@rehabcenter.org).*

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Holiday Inn Express Hotel & Suites  
Holiday Valley Resort  
Ms. Sue Hollamby  
Mrs. Mari L. Howard  
Mr. and Mrs. William Howard  
Mrs. Karen A. Hunt  
Independence Liquor Inc.  
Independent Health  
Ischua Valley Country Club  
Mr. and Mrs. Robert Ivey  
John Ash Cleaners, Inc.  
Mrs. and Mr. Babette M. Johnson  
Mr. and Mrs. Don Jordan  
Mrs. Annette A. Jordan  
KA-BAR Knives, Inc.

# 2013 Gifts-in-Kind

Ms. Ashley M. Keesler	Mrs. Lisa Oakes	Studio 4 East
Ms. Jane Kelly	Mr. and Mrs. Matthew Bell	SUBWAY: Shelley Pollock
Ms. Brandi Kinnicutt	Ms. Tricia O'Connor	Supercuts
Mr. Darrell T. Klute	Old Library Restaurant	Tantalo Photography - Fine Renaissance Portraits
Mr. and Ms. Paul Kula	P&F USA	Tasta Pizza
Mrs. Ronna J. LaForge	Ms. Pamela A. Pacer	The Buffalo Bisons
Lake Lane Fishing & Hunting Resort	Mrs. and Mr. Erin R. Palumbo	The Chef Grill
Mr. and Mrs. Bill Lambert	Parkview Super Market	The Decorating Center
Ms. Sue Lease	Mr. and Mrs. Lawrence M. Pavlock	The Paper Factory
Mr. Brent Lefler	Mrs. Linda Pepperdine	The Pepsi Bottling Group
Lester's Shoe Fly	Ms. Sonya Pesock	The Red Knights: Chapter 36
Ms. Deborah E. Lippert	Ms. Amy E. Peterson	The Sports Locker
Long Consulting Group LLC.	Ponderosa Steakhouse	Mrs. Margel Titus
Ms. Nacole Lyman	Pool Mart, Inc.	Tops Friendly Markets
Mangia Pizza	Poor Cow Leather	Ms. Tia L. Torrey
Mrs. Linda J. Manross	Rain Fresh Laundromat	Toshiba America Information Systems, Inc.
McCarthy's Emporium	Randy's "Up the River"	Uptown Florists, Inc.
Rev. Dan McDowell	Salvatore's Italian Garden & Garden	Valu Home Centers
Mickey's Restaurant	Place Hotel	W. R. Case & Sons Cutlery Co.
Mrs. Lisa A. Miles	Ms. Shayla K. Sands	Whirley Industries, Inc.
Mr. and Mrs. James Miller	Scooter's	Wingate by Wyndham
Mr. Christopher Miller	Shawley Office Equipment	Mrs. Leah R. Witherell
Mr. and Mrs. Fred Miller	SM Custom	Ms. Nancy J. Wonderling
Mongillo Jewelers Inc.	Sprague's Maple Farms Inc.	Worth W. Smith Company
Murdock's Bar & Grill	St. Bonaventure University Bookstore	Mr. and Mrs. Bill Yehl
Napoli Pizza	Ms. Lori L. St. Clair	YMCA
Ms. Felicia Nobles	Ms. Renee Sterilng	Yoga Betsy Yoga Center
Mrs. Anne M. Nolan	Dr. and Mrs. Henry D. Storch	

# *2013 Awards, Endowments & Scholarships*

**EATON FAMILY MEMORIAL  
STAFF AWARD**  
Loretta M. Eaton

**In Memory of: Bernadette M. Ried**  
Loretta M. Eaton

**In Memory of: Patty & Jane Karl**  
Loretta M. Eaton

**In Memory of: Walter Parks**  
Loretta M. Eaton

**In Memory of: Alfred J. Eaton**  
Loretta M. Eaton

**JACOB J. KARL MEMORIAL FUND**  
Mr. & Mrs. Brian C. Lebrenz

**In Memory of: Jane K. Karl**  
Estate of Jane E. Karl  
Mr. & Mrs. John Mogon  
Honorable and Mrs. Michael L. Nenno  
Mrs. Bernadette M. Ried  
Mr. & Mrs. Paul Rogers  
Mrs. Joan Sauter  
Mr. Michael J. Shane  
Mr. & Mrs. Jeffrey Slear  
Mr. & Mrs. Robert R. Stoll  
Mr. & Mrs. Thomas F. Tascione  
Mr. & Mrs. Albert E. Weil  
Mr. & Mrs. James H. Wiley

**In Memory of: Bernadette M. Ried**  
Mr. & Mrs. William J. Karl

**In Memory of: Evelyn Mitchell**  
Mr. & Mrs. Robert R. Stoll

# *2013 Gifts-in-Tribute*

**In Memory of: Fred J. Ash**  
Mrs. Mary Barbara Marra

**In Memory of: Joseph J. Ash**  
Mrs. Mary Barbara Marra

**In Memory of: Ameil Ash**  
Mrs. Mary Barbara Marra

**In Memory of: Bernadette Bintz**  
Mr. Miles F. Bintz

**In Memory of: Teresa F. Brod**  
Mrs. Bernice Nolan

**In Memory of: Michael Bysiek**  
Mr. & Mrs. Frank D. Maduri  
Mr. & Mrs. William C. Shaffer

**In Memory of: Dr. Frank Bohan**  
Honorable and Mrs. Michael L.  
Nenno

**In Memory of: Dianne M. Kranock**  
Capitani  
Dr. & Mrs. Edward F. Jordan  
Mr. & Mrs. Frank D. Maduri  
Mr. & Mrs. Francis J. Mahar Jr.  
Mrs. Linda J. Manross  
Ms. Tammy Miller  
Mrs. Joan Sauter  
Mrs. Linda L. Sherwood

**In Honor of: The Forney family**  
Mr. & Mrs. Allan Ormond

**In Memory of: Gordan Cross**  
Mr. & Mrs. Frank D. Maduri  
Mrs. Joan Sauter

**In Memory of: Barbara Fitzgibbons**  
Honorable and Mrs. Michael L.  
Nenno

**In Memory of: Otto Geuder**  
Mrs. Joan Sauter

**In Memory of: Mary Haas**  
Mr. William L. Haas

**In Memory of: Lonave Hornburg**  
Mr. & Mrs. Patrick J. Carroll III

**In Memory of: Molly Howard**  
Mrs. Gail Cross  
Mr. & Mrs. Francis J. Mahar Jr.  
Mrs. Joan Sauter  
Ms. Linda L. Sherwood

**In Memory of: Jim Kelly**  
Community Bank, N.A. - Share  
the "Happy Day"

**In Memory of: Jane E. Karl**  
Mr. & Mrs. Albert E. Weil

**In Memory of: Carm Linnan**  
Mrs. Mary Barbara Marra

**In Honor of: Emily McClelland's**  
**Birthday**  
Mrs. Christine M. Brainard

# *2013 Gifts-in-Tribute*

## **In Honor of: Kevin McClelland's Birthday**

Mrs. Christine M. Brainard

## **In Memory of: Sandy McKeever**

Mrs. Mary Barbara Marra

## **In Memory of: Cole Neely**

Mrs. Mary Barbara Marra

## **In Memory of: Harold O'Keefe**

Mr. & Mrs. William M. Thierman

## **In Memory of: Jeanette Pascucci**

Mr. & Mrs. Brian Donahue

## **In Memory of: Jeffrey Peterson**

Honorable and Mrs. Michael L.  
Nenno

## **In Memory of: Bernadette M. Ried**

Affiliated Foods, Inc.  
Allegany 60 Plus Euchre  
Associated Grocers of New  
England, Inc.

Ms. Alyssa Arman  
Mr. & Mrs. Leo E. Bierfeldt  
Bimbo Bakeries  
Mr. Michael Blumenthal  
Mrs. Melinda E. Buckley  
Ms. Elvira M. Bush  
Mr. & Mrs. Brian Donahue  
Mr. & Mrs. Patrick J. Carroll III  
Entercom Buffalo, LLC  
Mr. & Mrs. Donald Fish  
Mr. & Mrs. Patrick Flynn  
Food Industry Alliance of New  
York State  
Mr. Stewart Fritts  
Giant Food Mart/Wellsville  
Mr. & Mrs. John M. Goy  
Ms. Susan Hamed  
Mr. & Mrs. Thomas L. Hanselman  
Mrs. Marie K. Herrmann  
Mr. & Mrs. P. E. Hinz  
Mr. & Mrs. Karl J. Kiffer  
Mr. Jonathan Kleinman  
Ms. Sharon Lenhart  
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Mrs. Carol T. Lisi  
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Ms. Sandra McDonald  
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Nenno  
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Olean Wholesale Grocery Co-op  
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Mrs. Mary F. Potter  
Retailer Owned Food  
Ms. Celeste R. Reavis  
Mr. & Mrs. William Rooney  
Mr. & Mrs. S. Anthony Sanzo  
Sanzo Beverage Company  
Mr. & Mrs. Michael P. Saunders  
Mrs. Joan Sauter  
Mr. & Mrs. William C. Shaffer  
Ms. Maureen M. Sheahan  
Mr. & Mrs. John S. Simon Jr.  
Ms. Mary V. Simpson  
Mr. & Mrs. James J. Sirrianni Sr.  
Ms. Mary E. Smith

# *2013 Gifts-in-Tribute*

Mr. & Mrs. Dean Sonnenberg  
Mr. & Mrs. James Stadtler  
Ms. Lillian J. Stebick  
Mr. & Mrs. Steven J. Straight  
Mr. & Mrs. Steven B. Tedquist  
Mr. & Mrs. James Thierman  
Mr. & Mrs. Norman R. Thom  
Mr. Frank Tracz  
Mr. & Mrs. Cecil Voorhees  
Wade Market, Inc.  
Mr. & Mrs. Kyle Walker  
Mr. & Mrs. Albert E. Weil  
Mr. Leonard Weise  
Mrs. Joan R. Wells  
Ms. Carolyn A. Wing  
Mr. & Mrs. Richard P. Wing  
Ms. Elaine Witkin

**In Memory of: Charles Ried**  
Mrs. Melinda E. Buckley  
Ms. Mary E. Smith  
Mr. Leonard Weise

**In Memory of: Maureen E. Ryan**  
Mr. John E. Ryan

**In Memory of: Evelyn Marie Seelbinder**

Honorable and Mrs. Michael L. Nenno

**In Memory of: Cherlynne Smith**

Mr. Butch Clayton  
Mrs. Lorraine Collins  
Ms. Nancy J. Giardini  
Mrs. Kathy Melvin  
Mr. Michael Thompson

**In Memory of: William Smith**

Mr. Butch Clayton  
Mrs. Lorraine Collins  
Mr. & Mrs. Patrick Flynn  
Mr. & Mrs. William D. Fraser  
Kathy Gattuso  
Ms. Nancy J. Giardini  
Ms. Barbara A. Hart  
Mrs. Kathy Melvin  
Mr. & Mrs. James Ried  
Mr. & Mrs. Charles Smith  
Mr. Michael Thompson  
Mr. Alexander Utecht

**In Memory of: James Switalski**  
Mrs. Virginia M. Peace

**In Memory of: James Thierman**  
Mrs. Joan Sauter

**In Memory of: Darrel Torrey**  
Mr. & Mrs. Raphael H. Smith III

**In Honor of: Thank you to Fran & Marla Weinaug**

Mr. & Mrs. Arnold McHone

**In Memory of: Richard P. Wing**  
Mr. & Mrs. John M. Goy

**In Memory of: Charlotte S. Woodarek**

Mr. & Mrs. Robert Metler

**In Memory of: Karin Zaifert**  
Ms. Bernadine E. Anderson  
Mr. & Mrs. Frank D. Maduri  
Ried's Markets, Inc.

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A good time was had by all at our annual Rehab Foundation Seafood Fest, held at The Old Library.

**THE REHABILITATION CENTER**

1439 Buffalo Street  
Olean, New York 14760  
716-375-4747

[www.rehabcenter.org](http://www.rehabcenter.org)

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