We will be here for you

At the end of 2013, I was promoted from Chief Operating Officer for The ReHabilitation Center to president & CEO, and what an exciting time it was to take the reins.

We are in the midst of a transition, and we have developed a strategy to ensure that we continue to prosper as the landscape changes around us. The message from our board chairs on the following page discusses some of the forces that led to us developing those strategies. I wanted to talk more about the “people” side of the changes we are facing.

The ReHab Center – and agencies like ours – will soon be operating in a “managed care” environment. What does that mean for you as a care-giver, or supporter, or business partner or family member of somebody we serve? The truth is that I don’t know. Nobody knows for sure. Furthermore, agencies like ours won’t be able to have as much freedom in our decision-making as we have in the past.

That might sound a bit scary, but I’m here to tell you that we are well-positioned. The people we serve are at the heart of our mission and at the heart of every decision we make. Our strategic plan will allow us to continue to do what we do best: building on our 56-year history of building brighter futures for our friends, neighbors and family members in the Southern Tier.

Our pledge is to continue advocating for the people we serve and providing the best services possible. You’re probably going to have a lot of questions as this process unfolds and we want to be a resource for you. We’ll share pertinent information as soon as we have it, but we also invite you to call 716-701-1135 or email trcinfo@rehabcenter.org. We might not have all the answers right away, but we’ll be here for you.
On the cusp of evolution

The ReHab Center – and truly, the entire enterprise of caring for people with mental health diagnoses and intellectual disabilities – is experiencing unprecedented change.

We’ve always had challenges that don’t concern most other businesses. Our industry has always been at the mercy of things that happen in Albany: policy changes, political pressures, budget cuts, etc. But in the past few years, it’s become clear that the whole model under which we operate is changing.

This evolution is upon us; but we have known this kind of change was coming for a few years, and we have been proactive. Even though nobody knows for sure what our future holds, we do know a few things for sure. Our mission remains to “build brighter futures,” and that will never change. We have prioritized running a lean and efficient operation. We have been maximizing grant dollars. We have been seeking out other revenues that are not dependent upon government dollars, such as social enterprise ventures.

We have all the confidence in the world in this agency’s administration. We know that, with the support of the boards of directors – as well as our parents, caregivers, friends and supporters in the community – The ReHab Center’s future is as bright and strong as ever.
MISSION
The mission of The ReHabilitation Center is to build brighter futures for people with disabilities.

VALUES
Accountability
Innovation
Learning
Integrity
Positivity
Trust

VALUES STATEMENT
“To succeed as a robust, entrepreneurial agency that provides people with disabilities options and opportunities to pursue their dreams and achieve their goals.”
2013 Boards of Directors

Cattaraugus Rehabilitation Center, Inc.
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Charlie Ried
Thomas Mahar

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Megan Stevenson
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Christine Long
Bidding farewell to Jim Bellanca

President & CEO Jim Bellanca retired from The ReHab Center as 2013 drew to a close, ending a successful career of nearly four decades at our agency.

Jim was honored at various celebrations in his honor throughout the agency. He was lauded for his tireless efforts advocating on behalf of the people we serve. Jim worked hard and challenged staff and administration to push themselves and think differently.

He led with a passion and a vision that was uniquely his, and won statewide awards for his leadership in the field. Probably most meaningful honor was the creation of the annual Jim Bellanca “Building Brighter Futures Award” to be given to a deserving SubCon program participant.

Healthiest Employer in WNY . . . again!

We were extremely gratified to see our stellar Wellness program honored in a big way in 2013. As a result of more than 10 years of effort dedicated to creating a “culture of wellness” at The ReHab Center, were honored as “The Healthiest Employer in Western New York” – among agencies our size – for the second year in a row!
Program Expenses

- **Direct Program Expense**: 79%
- **Building & Maintenance Expense**: 10%
- **Clinical Expense**: 7%
- **Administrative Expenses**: 4%

Total 2012 Expenses: $24,312,046
Program Revenues

- Medicaid & Medicare: 72%
- Education Funding: 8%
- Sales: 9%
- County & State Funding: 6%
- Participant Fees, Social Security, & Food Stamps: 1%
- Grants and Contributions: 1%
- Other Revenues: 3%

Total Revenues: $25,101,414
Rehabilitation Foundation
Expenses

The Rehabilitation Foundation supports building brighter futures for people with disabilities.
Rehabilitation Foundation

Revenues

TOTAL 2012 REVENUES      $265,482

ReHab Staff Contributions
Special Events
Contributions and Gifts-in-Kind
Investment Income
Raffles
$25,000
The John R. Oishei Foundation

$10,000–$24,999
OSM Corporation
Upstate Pharmacy, LTD

$5,000–$4,999
Cutco Foundation Inc.
Manley Trust Fund
SWNYNWPA Men’s Amateur Golf Tournament

$2,000–$4,999
Asian American Physicians Association of WNY
The Children’s Guild Foundation
Greater Olean Area Chamber of Commerce
Long Consulting Group LLC.
Mazza Mechanical Services, Inc.

$1,000–$1,999
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Cattaraugus Region Community Foundation
CYTEC
Dan Horn Pharmacy & Health Services
Catherine N. Dulmus
M J Painting Contractor Corp.
Paul Westerburg

$500–$999
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Giant Food Mart / Wellsville  
John M. Goy

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Jean Henzel  
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Pamala Maynard  
Ian McGavisk  
Mary B. McGavisk  
Arnold McHone  
Hannah Mills-Woolsey  
Danielle S. Minges

We celebrated our 55th anniversary with a special ceremony at our annual picnic. Longtime former CEO Pat Carroll, left, joined incoming CEO Mari Howard, retiring CEO Jim Bellanca and NYS Sen. Catharine Young during the ceremony.
John Mogon
Barbara A. Moore
Steve Morgan
Nichols Supermarket, Inc.
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Tricia O’Connor
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ooh aah Quilt Guild
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In June of 2013, our agency hosted local business and civic leaders for the Olean Mayor’s Executive Forum.
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Agency administrators and members of the management team led the charge to serve staff and family members at our second annual Family Fun & Wellness picnic in August.
# 2013 Roll of Donors

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<thead>
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<th>Kathy Rodgers</th>
<th>Regina Small</th>
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<td>Sean Spink</td>
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<td>Lisa Powless</td>
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<td>Jessica Preston</td>
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<td>Maureen M. Sheahan</td>
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<td>Robert C. Rodgers</td>
<td>Suzanne Slocum</td>
<td>Jeanna Tarbox</td>
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Every effort has been made to ensure the accuracy of these lists.

The Rehabilitation Foundation apologizes for any errors or omissions and welcomes corrections.

To submit a correction, please call (716)375-4739 or send an email to foundation@rehabcenter.org.
2013 Gifts-in-Kind

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Loretta M. Eaton

In Memory of: Patty & Jane Karl  
Loretta M. Eaton

In Memory of: Walter Parks  
Loretta M. Eaton

In Memory of: Alfred J. Eaton  
Loretta M. Eaton

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In Memory of: Fred J. Ash  
Mrs. Mary Barbara Marra

In Memory of: Joseph J. Ash  
Mrs. Mary Barbara Marra

In Memory of: Ameil Ash  
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In Memory of: Bernadette Bintz  
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In Memory of: Teresa F. Brol  
Mrs. Bernice Nolan

In Memory of: Michael Bysiek  
Mr. & Mrs. Frank D. Maduri  
Mr. & Mrs. William C. Shaffer

In Memory of: Dr. Frank Bohan  
Honorable and Mrs. Michael L. Nenno

In Memory of: Dianne M. Kranock Capitani  
Dr. & Mrs. Edward F. Jordan  
Mr. & Mrs. Frank D. Maduri  
Mr. & Mrs. Francis J. Mahar Jr.  
Mrs. Linda J. Manross  
Ms. Tammy Miller  
Mrs. Joan Sauter  
Mrs. Linda L. Sherwood

In Honor of: The Forney family  
Mr. & Mrs. Allan Ormond

In Memory of: Gordan Cross  
Mr. & Mrs. Frank D. Maduri  
Mrs. Joan Sauter

In Memory of: Barbara Fitzgibbons  
Honorable and Mrs. Michael L. Nenno

In Memory of: Otto Geuder  
Mrs. Joan Sauter

In Memory of: Mary Haas  
Mr. William L. Haas

In Memory of: Lonave Hornburg  
Mr. & Mrs. Patrick J. Carroll III

In Memory of: Molly Howard  
Mrs. Gail Cross  
Mr. & Mrs. Francis J. Mahar Jr.  
Mrs. Joan Sauter  
Ms. Linda L. Sherwood

In Memory of: Jim Kelly  
Community Bank, N.A. - Share the "Happy Day"

In Memory of: Jane E. Karl  
Mr. & Mrs. Albert E. Weil

In Memory of: Carm Linnan  
Mrs. Mary Barbara Marra

In Honor of: Emily McClelland's Birthday  
Mrs. Christine M. Brainard
In Honor of: Kevin McClelland's Birthday
Mrs. Christine M. Brainard

In Memory of: Sandy McKeever
Mrs. Mary Barbara Marra

In Memory of: Cole Neely
Mrs. Mary Barbara Marra

In Memory of: Harold O'Keefe
Mr. & Mrs. William M. Thierman

In Memory of: Jeanette Pascucci
Mr. & Mrs. Brian Donahue

In Memory of: Jeffrey Peterson
Honorable and Mrs. Michael L. Nenno

In Memory of: Bernadette M. Ried
Affiliated Foods, Inc.
Allegany 60 Plus Euchre
Associated Grocers of New England, Inc.

Ms. Alyssa Arman
Mr. & Mrs. Leo E. Bierfeldt
Bimbo Bakeries
Mr. Michael Blumenthal
Mrs. Melinda E. Buckley
Ms. Elvira M. Bush
Mr. & Mrs. Brian Donahue
Mr. & Mrs. Patrick J. Carroll III
Entercom Buffalo, LLC
Mr. & Mrs. Donald Fish
Mr. & Mrs. Patrick Flynn
Food Industry Alliance of New York State
Mr. Stewart Fritts
Giant Food Mart/Wellsville
Mr. & Mrs. John M. Goy
Ms. Susan Hamed
Mr. & Mrs. Thomas L. Hanselman
Mrs. Marie K. Herrmann
Mr. & Mrs. P. E. Hinz
Mr. & Mrs. Karl J. Kiffer
Mr. Jonathan Kleinman
Ms. Sharon Lenhart
Mr. & Mrs. David A. Lisaius
Ms. Irene Lisaius
Mrs. Carol T. Lisi
Mr. & Mrs. Frank D. Maduri
Mr. & Mrs. Francis J. Mahar Jr.
Ms. Sandra McDonald
Honorable and Mrs. Michael L. Nenno
Nichols Supermarket, Inc.
Olean Wholesale Grocery Co-op
Mr. & Mrs. Sidney D. Palmer
Ms. Kathleen M. Paul
Mr. & Mrs. Martin R. Pisano
Mrs. Mary F. Potter
Retailer Owned Food
Ms. Celeste R. Reavis
Mr. & Mrs. William Rooney
Mr. & Mrs. S. Anthony Sanzo
Sanzo Beverage Company
Mr. & Mrs. Michael P. Saunders
Mrs. Joan Sauter
Mr. & Mrs. William C. Shaffer
Ms. Maureen M. Sheahan
Mr. & Mrs. John S. Simon Jr.
Ms. Mary V. Simpson
Mr. & Mrs. James J. Sirrianni Sr.
Ms. Mary E. Smith
In Memory of: Evelyn Marie Seel-binder
   Honorable and Mrs. Michael L. Nenno

In Memory of: Cherlynne Smith
   Mr. Butch Clayton
   Mrs. Lorraine Collins
   Ms. Nancy J. Giardini
   Mrs. Kathy Melvin
   Mr. Michael Thompson

In Memory of: William Smith
   Mr. Butch Clayton
   Mrs. Lorraine Collins
   Mr. & Mrs. Patrick Flynn
   Mr. & Mrs. William D. Fraser
   Kathy Gattuso
   Ms. Nancy J. Giardini
   Ms. Barbara A. Hart
   Mrs. Kathy Melvin
   Mr. & Mrs. James Ried
   Mr. & Mrs. Charles Smith
   Mr. Michael Thompson
   Mr. Alexander Utecht

In Memory of: James Switalski
   Mrs. Virginia M. Peace

In Memory of: James Thierman
   Mrs. Joan Sauter

In Memory of: Darrel Torrey
   Mr. & Mrs. Raphael H. Smith III

In Honor of: Thank you to Fran & Marla Weinaug
   Mr. & Mrs. Arnold McHone

In Memory of: Richard P. Wing
   Mr. & Mrs. John M. Goy

In Memory of: Charlotte S. Wood-arek
   Mr. & Mrs. Robert Metler

In Memory of: Karin Zaifert
   Ms. Bernadine E. Anderson
   Mr. & Mrs. Frank D. Maduri
   Ried's Markets, Inc.
A good time was had by all at our annual Rehab Foundation Seafood Fest, held at The Old Library.
THE REHABILITATION CENTER
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Olean, New York 14760
716-375-4747
www.rehabcenter.org

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