

**Cattaraugus Rehabilitation Center, Inc.  
NYSARC Inc., Cattaraugus County Chapter  
1439 Buffalo Street  
Olean, NY 14760**

**Non-Discrimination Notice**

The Agency complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Agency does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cattaraugus Rehabilitation Center, Inc. and NYSARC Inc., Cattaraugus County Chapter (The Agency):

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Tracy Crisafulli, Corporate Compliance Officer.

If you believe that The Agency has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Tracy Crisafulli, Corporate Compliance Officer  
1439 Buffalo Street  
Olean, NY 14760  
Phone: 716-375-4747 ext. 533  
Fax: 716-375-4795  
Email: [tcrisafulli@rehabcenter.org](mailto:tcrisafulli@rehabcenter.org)

If you need help filing a grievance, Tracy Crisafulli, Corporate Compliance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.