



WHAT IS A HEALTH HOME?

A Health Home is a care management service model whereby all of an individual's caregivers communicate with one another so that all of a patient's needs are addressed in a comprehensive manner.

This is done primarily through a "care manager" who oversees and provides access to all of the services an individual needs to assure that they receive everything necessary to stay healthy, out of the emergency room and out of the hospital. Health records are shared among providers so that services are not duplicated or neglected.

Health Home services are provided through a network of organizations – providers, health plans and community-based organizations. **When all the services are considered collectively they become a virtual "Health Home."**



The ReHABilitation Center
1439 Buffalo St., Olean, NY
716-375-4740 ext. 151
www.rehabcenter.org/chhuny



The ReHABilitation Center is committed to enhancing lives through programs and support services.

We are a multi-service agency in Olean, NY that provides professional support to over 1100 people with disabilities and behavioral health concerns, from young children to aging adults.

The Agency offers supervised living in 18 residences including a youth residence, day services, senior support services, care management for children and adults, and a pre-vocational employment program which prepares people for eventual placement in the workplace.

We care about the people we support and are passionate about supporting them in improving their lives and maximizing their potential and path to independence.

Visit our website to learn more

WWW.REHABCENTER.ORG

716-375-4747



THE ReHABilitation CENTER

Family Driven Care Management Health Homes for Children



CARE FOR CHILDREN AND FAMILIES

In response to the needs of the families we serve, The ReHABilitation Center is proud to have joined together with the Children's Health Home of Upstate New York (CHHUNY) to provide Care Management Services that put your family first.

This service model has been created in order to provide quality family driven, youth guided care management to children and youth with needs in the region by partners experienced in both managing and providing care to children and their families.



Children's Health Home of Upstate New York
Family Driven Care Management Services



The ReHABilitation Center
1439 Buffalo St., Olean, NY
716-375-4740 ext. 151
www.rehabcenter.org/chhuny



WHAT DOES A CHILDREN'S HEALTH HOME DO?

Through a Care Manager at The ReHABilitation Center, a Children's Health Home provides:

- Comprehensive Care Management
- Care Coordination and Health Promotion
- Comprehensive Transitional Care
- Individual and Family Support
- Referral to Community and Social Support Services

WHO IS ELIGIBLE?

Children from birth to age 21 must be enrolled in Medicaid AND meet eligibility criteria by having two or more chronic health conditions OR one of the following single qualifying conditions:

- HIV/AIDS
- Serious Emotional Disturbance
- Complex Trauma

Potential enrollees must also demonstrate that they would benefit from Health Home Care Management Services.

CONTACT US for more information or to determine if your child is eligible.

716-375-4740 ext. 151

tspears@rehabcenter.org

www.rehabcenter.org/chhuny



Children's Health Home of Upstate New York
Family Driven Care Management Services



WHY ENROLL?

Key Point of Contact

We understand families spend countless hours on the phone being transferred from department to department trying to get critical information regarding your child's services. When you enroll in a Health Home, your Care Manager becomes your key point of contact in managing the services for your child.

Service Coordination

A family's Care Manager will have access to information on each service their child is receiving, enabling them to stay in constant communication and eliminating redundancy of service. The vast network also provides linkages to related services such as Adult Health Homes and many more.

Compassion

Our Care Manager is an independent position that works for you. This position strives to learn about the unique needs of each family and work with them to make the most appropriate decisions for the family, always working in the best interest of the child.

WHY WORK WITH THE REHAB CENTER?

Experience

The ReHABilitation Center's Care Managers have more than 20 years experience in children's health care management. As a team, they have developed and supervised at the highest level of Children's Case Management program for 13 years.

Expertise

Each staff member brings a highly professional background within a specialized interest to the team. The Children's Case Management team combines that wealth of experience in all areas of case management including mental health, physical health, substance abuse, developmental disabilities, Autism Spectrum Disorders, and education.

Community Knowledge and Network

The ReHABilitation Center collaborates and partners with medical professionals, health facilities, schools, providers and other resources in the community. We have developed strong, long-term community relationships in diverse disciplines, to give you the best service available.

Person Centered

Our Care Management staff cares about your child and your family. For more than 30 years, the ReHABilitation Center has been blending the most current medical science with a deep rooted compassionate dedication to serving families and supporting our communities.